

# Phishing Email Alert

**Please be advised** that random individuals and/or companies may have received a falsified email with the subject title “**Reject ACH Transaction**”. This email appears to be from NACHA (National Automated Clearing House Association), the Electronic Payments Association telling the individuals and/or companies that there is a problem with an ACH, (i.e. debit card, automatic payments) transaction they have originated.

The email includes a link which redirects the individual to a fake web page that appears like the NACHA website. This web page contains a link to a virus that installs Spyware. This email did not originate from NACHA, the website is not that of NACHA's, therefore please do not click on the link. Please see the sample email below.

## Sample email:

Dear bank account holder,

The ACH transaction, recently initiated from your bank account, was rejected by the Electronic Payments Association. Please review the transaction report by clicking the link below: **Unauthorized ACH Transaction Report** (this is the how the link may appear).

## Q&A:

### What is Phishing?

Hackers will create fraudulent websites that look exactly like a real website. Generally they will ask you to enter your personal or account information for the purpose of stealing your identity or conducting other malicious activity.

WSFS Bank will NEVER send customers an email to request their personal account information.

### Have WSFS systems been compromised?

No. WSFS databases have not been compromised. This is a common type of malicious activity designed to gain customers' personal information. Hackers typically use software programs that randomly generate email addresses to send this type of fraudulent email.

For additional information, please go to: [www.nacha.org](http://www.nacha.org).

