# HEALTH TOOLS ALL IN ONE PLACE





Our enhanced, integrated online health tools help you get the most value from your health plan. And they make getting cost and quality information about providers easier, so you can make smart health care decisions.

### **A BETTER SEARCH EXPERIENCE**

Find the right providers for you; from primary care doctors and specialists to hospitals, imaging centers, urgent care centers, pharmacies, and more.

You will see which doctors and hospitals are in-network for your plan. This will help you save money and avoid higher out-of-pocket costs.

## **CHOOSING JUST GOT EASIER**

You can enter your own search or choose from popular provider types. The search results will apply to your own health plan. The results can be filtered to find a doctor who meets your own preferences. You can print out the details about the doctors that you find. You can also download a directory of your search results.

A results summary shows all of your options, including:

- Contact information and distance
- Board certifications
- Blue Distinction<sup>®</sup> Centers
- Physician quality measures

## **ESTIMATE COSTS**

Help control your health care expenses by estimating the costs for the care you need at different providers. The Care Cost Estimator lets you understand your options and shop for the best value, all from the same search. Starting with the total procedure cost, the Care Cost Estimator figures in the amounts you're currently responsible for, such as remaining deductible, copays and coinsurance, and benefit maximums your plan may set for particular procedures.

### PATIENT EXPERIENCE REVIEWS

Patient Experience Review ratings may appear on each provider search listing as an indicator of other patients' opinions about their experiences. Patient Experience Review lets you read what other people think of the providers and medical facilities you're considering. You can rate your experiences on a star basis, just like with restaurants and movies.





HIGHMARKBCBSDE.COM

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield Delaware, Highmark Benefits Group, Highmark Health Insurance Company or Highmark Select Resources, all of which are independent licensees of the Blue Cross and Blue Shield Association. Health care plans are subject to terms of the benefit agreement.

Blue Distinction Centers (BDC) met overall quality measures for patient safety and outcomes, developed with input from the medical community. A Local Blue Plan may require additional criteria for facilities located in its own service area; for details, contact your Local Blue Plan. Blue Distinction Centers+ (BDC+) also met cost measures that address consumers' need for affordable healthcare. Each facility's cost of care is evaluated using data from its Local Blue Plan. Facilities in CA, ID, NY, PA, and WA may lie in two Local Blue Plans' areas, resulting in two evaluations for cost of care; and their own Local Blue Plans decide whether one or both cost of care evaluation(s) must meet BDC+ national criteria. Blue Distinction Total Care (BDTC) providers met BDTC national criteria. National criteria for BDC, BDC+, and BDTC are displayed on www.bcbs.com. Individual outcomes may vary. For details on a provider's in network status or your own policy's coverage, contact your Local Blue Plan and ask your provider before making an appointment. Neither Blue Cross and Blue Shield Association nor any Blue Plans are responsible for non-covered charges or other losses or damages resulting from Blue Distinction or other provider finder information or care received from Blue Distinction or other providers.

Highmark Blue Cross Blue Shield Delaware is an independent licensee of the Blue Cross and Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。 请拨打您的身份证背面的号码(TTY:711)。